

Platinum Package (On call Emergency response)*

(Oil and filters are included)**

As a platinum package member, you are assured of priority service when the inevitable emergency develops. Diesel Generators Company Limited will provide you with a special emergency 24/7 telephone number where you can call on the talent and skills of the best trained engine generator service department and the fastest available parts network in Sudan.

Features:

- Fixed Routine service visits per year.
- Perform Minor repairs and adjustments
- On call Emergency response
- 24 hours emergency response number available for you
- Check electrical system including batteries, ATI, connections, wiring and housing
- Check cooling system and top off all fluids.
- Check fuel system including tank, connections and injectors.
- Check exhausts system.
- Supply oil and filters at no additional charge.
- Change (air/fuel/oil) filters and engine oil as required
- Test the Generator and check the running conditions with/without load.
- Clean up Generator and site.
- Log and list findings and recommendations
- Inform the customer about expected breakdowns.
- Fueling services is also available

All of our service contract packages are designed to provide you with thorough, regular, preventive maintenance and inspection for any emergency or stand-by generator set.

Call Now

0183487511

15th Street, Amarat, Khartoum Sudan

Service Contracts Manager

0912175612

www.dgsudan.com

* Emergency visits will be limited to a maximum of two visits per month.

** Includes a maximum of 1 air filter and 3 oil, oil filter and fuel filter changes per year